

# NorCA

# Individual Employers Subgroup

# Protect Insurance

Supporting people  
living independently



Visit [fishinsurance.co.uk](https://fishinsurance.co.uk)  
or call us on 0333 331 3990

# supportis

From 1st January 2026, Fish customers with a Care Protect or Healthcare Protect policy will benefit from enhanced HR and training services through our new partner, Supportis – your central hub for expert HR guidance, legal compliance & eLearning.

✓ **24/7 HR & EMPLOYMENT  
LAW ADVICE**

Expert guidance whenever you need it via phone, email, or Teams/Zoom.

- Stay compliant
- Manage HR confidently
- Get reassurance when it matters

ACCESS TO  
SUPPORTIS  
OFFERS:

ADDITIONAL  
BENEFITS

✓ **ONLINE CLIENT PORTAL - CIRRUS**

All your advice, documents, training and resources in one secure place.

- Easy access to cases, notes, templates and eLearning
- Track advice and complete training
- Full control and visibility

✓ **TAILORED HR DOCUMENTATION**

Access up-to-date contracts, handbooks, appraisal templates, grievance forms and more.

- Reduce legal risks
- Stay compliant with current law
- Simplify HR processes

Training and webinars, meeting attendance support and employment tribunal guidance.

Find out more at:

[www.fishinsurance.co.uk/supportis-update](http://www.fishinsurance.co.uk/supportis-update)



## As a Fish Protect policyholder you'll have access to additional benefits...

Fish Insurance is proud to partner with Supportis to provide customers of our Protect policies\* with award-winning, NCFE and Skills for Care-endorsed eLearning. These courses are aimed to provide invaluable tuition to PA's and their employers.



If you employ a PA, you have a level of responsibility for making sure they have the correct training and skills needed in the workplace. Supportis eLearning helps you and your employee(s) build the expertise needed for a safe, effective workplace.

Created by sector experts, the courses are engaging, up to date, and designed to strengthen skills, confidence and compliance to deliver safe, person-centred care at home or in the community.

### WHAT'S INCLUDED?

#### ✓ Access to accredited training

You will gain access to a library of online courses covering a wide range of topics, from Safeguarding and Health & Safety to Medication Administration, Moving & Handling and Stress Management. Whether you're looking to sharpen your skills or explore new interests, there's something for everyone.

#### ✓ Flexible Learning Options

Supportis eLearning provides CPD-certified, bite-sized multimedia courses with downloadable certificates, accessible anywhere on any device. It also includes tools for compliance and people management, including tailored reporting, automated reminders and due dates, and progress tracking, all backed by dedicated setup and ongoing support.

\*Only available with new or renewed Care Protect or Healthcare Protect policies from 1st December 2025. Please contact us if you have any questions.

Over  
150 courses  
available

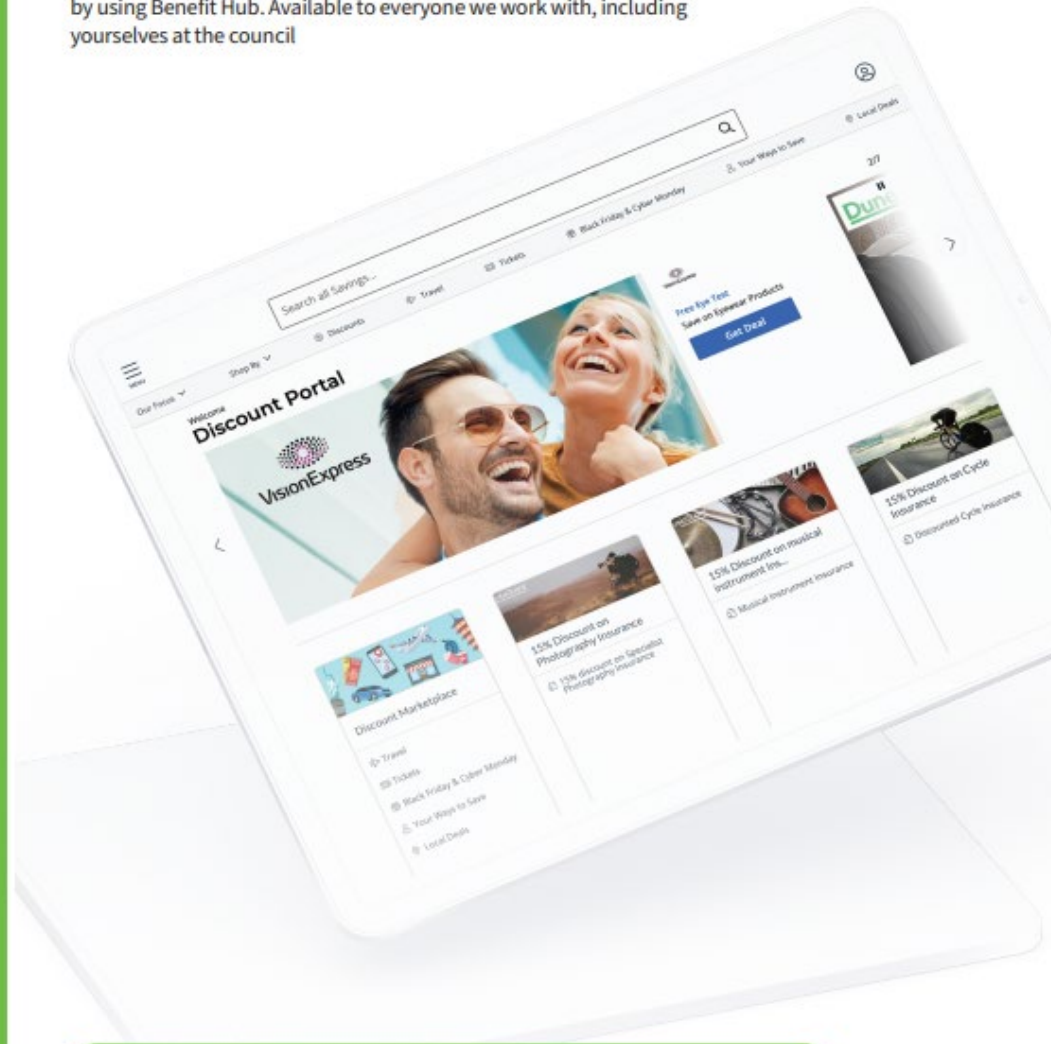
### EXAMPLES:

- ✓ Medication Administration
- ✓ Moving & Handling
- ✓ Infection Control
- ✓ Autism Support
- ✓ Stress Management
- ✓ Mental Health Awareness
- ✓ Recognising and Managing Anxiety
- ✓ Understanding Trauma
- ✓ Mindfulness
- ✓ First Aid
- ✓ Food Hygiene

## Benefits Hub

Are you looking to save money in these uncertain times? Go ahead and join our benefits portal via Aquarium which gives you discounts on many shops.

From your daily shop to electrical stores, you can make great savings by using Benefit Hub. Available to everyone we work with, including yourselves at the council



Visit [pibgroupclients.benefithub.uk/Welcome](https://pibgroupclients.benefithub.uk/Welcome)

**PAYROLL**



# Brain 2.0

Intelligent, yet Simple.

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# Improvements for Individual Employers



**BRAIN PAYROLL UK LIMITED**

**Module: Client Portal**

# Improvements for Employees



**BRAIN PAYROLL UK LIMITED**

**Module: Employee Portal**

**Join us on the DPSS journey – your ongoing feedback and input is key to service success.**

**[DPSSFeedback@norfolk.gov.uk](mailto:DPSSFeedback@norfolk.gov.uk)**